

BERKHAMSTED AND DISTRICT CHAMBER OF COMMERCE

Standard Terms of Business

These are the Standard Terms of the Chamber and govern all Contracts for the supply of Services to the Client, and prevail over any previous correspondence whether written or verbal, unless a change is specifically agreed in writing by an officer of the Chamber.

1. Definitions

- **Chamber is the Berkhamsted and District Chamber of Commerce – BDCC**
- **Client – Any company or person using the services of BDCC**
- **Services – All products events, training, seminars and other, supplied by BDCC**

2. Booking and Acceptance

2.1. We will advertise our Services on the web- site, by e-mail or by letter

2.2. A request for services can be made by the Client by sending a request on-line, by letter or by e-mail. All verbal and telephone requests must be confirmed in writing.

3. Payment Terms

3.1. Fees are due 14 days after the written request has been received

3.2. Payment can be made by BACS or by cheque. Cheques are payable to Berkhamsted and District Chamber of Commerce or BDCC.

4. Cancellation

4.1. If a client wishes to cancel an event it must be by writing or e-mail to the Chamber. A cancellation fee of 100% of the total fee is due if the cancellation is less than 5 days before the event.

5. Liability

5.1. The Chamber shall have no liability to the Client for any indirect, special or consequential loss of the Client arising out of or connection with any Services.

5.2. Nothing in these Standard Terms shall affect the statutory rights of a consumer

6. Force Majeure

6.1. Neither party will be liable for performance delays nor for non-performance due to causes beyond its reasonable control except for payment obligations.

7. Waiver

7.1. The failure or neglect of a party to enforce any of its rights under this agreement will not be deemed to be a waiver of that party's rights.

8. Entire Agreement

8.1. The Standard Terms shall constitute the entire agreement between the Chamber and the Client.

9. Governing law

These Standard Terms shall be governed by English Law. The parties agree to submit any dispute to the exclusive jurisdiction of the English Courts.